

11 February 2026

Tēnā koe [REDACTED]

**LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT Request: 2026-12**

Thank you for your email and letter of Thursday 29 January 2026 to the Carterton District Council (CDC) requesting the following information:

*"... a detailed operational and financial analysis of parking enforcement activities. I request this data be broken down by financial year (or calendar year, whichever is your standard reporting unit) from 2000 to 2025 (or from the earliest date compatible with your current digital record systems).*

**1. The "Funnel" of Infringements (Volume & Revenue)** Please provide a schedule/spreadsheet summarizing the lifecycle of parking infringement notices (PINs) issued by your organisation:

- *Issued: Total number of tickets issued and the total face value (\$) of these tickets.*
- *Paid: Total number of tickets paid (at any stage) and the total revenue (\$) actually collected.*
- *Unpaid/Remitted to Court: Total number of tickets filed with the Ministry of Justice for enforcement due to non-payment.*

**2. The "Dispute" Statistics (Justice & Fairness)** To understand the robustness of the issuing process, please provide:

- *Contested (Internal Review): The number of tickets where the recipient requested an internal review/explanation (wrote in to dispute the ticket).*
- *Withdrawn/Waived: The number of tickets that were withdrawn, cancelled, or waived by the Council following an internal review (i.e., the "success rate" of writing a letter).*
- *Escalated to Court (Defended Hearing): The number of tickets where the recipient formally requested a court hearing (Notice of Defence) to argue the liability.*

**3. Court Outcomes (The "Win/Loss" Record)** For those tickets that proceeded to a Defended Hearing in court:

- *Council Successful: The number of cases where the Court ruled in favour of the*

*Council (defendant ordered to pay).*

- Defendant Successful: The number of cases where the Court dismissed the ticket (found in favour of the member of the public).*
- Withdrawn at Court: The number of cases withdrawn by the Council after a court hearing was requested but before the Judge made a ruling (e.g., due to lack of evidence).*

**4. The "Cost of Business" (Enforcement Expenditure)** *I request a breakdown of the direct costs associated with issuing and enforcing these tickets. If a per-ticket calculation is not available, please provide the annual budget line items for:*

- Processing Costs: Total expenditure on ticket processing services (including payments to third-party vendors for software or administration).*
- Postage & Service: Total expenditure on NZ Post or courier services for serving reminder notices.*
- Legal & Court Costs: Total expenditure on filing fees (Ministry of Justice lodging fees) and legal disputes related to parking.*
- Labor: The total annual salary and wage budget for the Parking Enforcement unit (Wardens and support staff).*

**5. Clarification on "Court Costs"**

- Please confirm if the "Revenue Collected" figure in Part 1 includes Court Costs recovered from defendants, or if it strictly represents the infringement fee. Format I request this information be provided in a machine-readable spreadsheet format (.xlsx) to allow for analysis of trends over the 25-year period. If your digital records do not extend back to 2000 (e.g., due to the transition to the Auckland Super City or system migrations), please provide data from the earliest available reliable year and note the start date clearly."*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (the Act).

To date, CDC has not issued or enforced parking tickets; therefore, the information you are requesting does not exist. I am refusing your request under section 17(e) of the Act; because the document alleged to contain the information requested does not exist.

Please note, the Council proactively publishes LGOIMA responses on our website. As such, we may publish this response on our website after five working days. Your name and contact details will be removed.

Thank you again for your email and letter. You have the right to ask an Ombudsman to review this decision. You can do this by writing to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Geoff Hamilton', with a horizontal line underneath.

Geoff Hamilton  
**Chief Executive**  
**Carterton District Council**

RELEASED UNDER LGOIMA