

1 March 2024

Dear [REDACTED]

**LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT Request: 2024-11**

Thank you for your email of Thursday 22 February 2024 to the Carterton District Council (CDC) requesting the following information:

*"... all emails and correspondence between myself and Carterton District council.*

*All information email and correspondence between myself and staff at Carterton District council.*

*All correspondence between myself and johannes Ferreira and transfer station (tip) All information relating to my complaint."*

Your request has been considered under the Local Government Official Information and Meeting Act 1987 (the Act).

I note that you did not clarify the dates, or time-period your request relates to. Therefore, I am interpreting your request as all emails, correspondence, and information that relates to the incident that you referred to that occurred on Sunday 4 February 2024.

In response to your request, the table below provides you with the decision to release all emails and correspondence, and all information we received from Sunday 4 February 2024 to Thursday 22 February 2024 at 8:54 AM - the date and time we received your request, attached as **Appendix One**. Please note that the other information that is blanked is out of scope.

Date and time	Email subject	Decision on release
<b>4 February 2024</b> 2:27 PM	From: [REDACTED] To: <a href="mailto:info@cdc.govt.nz">info@cdc.govt.nz</a> Subject: Crazy Lady transfer station	Release in Full.
<b>5 February 2024</b>	From: <a href="mailto:info@cdc.govt.nz">info@cdc.govt.nz</a> To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a>	Release in Full.

Date and time	Email subject	Decision on release
9:48 AM	<b>Subject:</b> FW: Crazy Lady transfer	
<b>7 February 2024</b> 8:09 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: s7(2)(a) <b>Subject:</b> FW: Crazy Lady transfer station	<b>Release in Part.</b> Information withheld under section 7(2)(a) of the Act.
7:59 PM	From: s7(2)(a) To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> FW: Crazy Lady transfer station	<b>Release in Part.</b> Information withheld under section 7(2)(a) of the Act.
<b>8 February 2024</b> 8:36 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: s7(2)(a) <b>Subject:</b> Re: Crazy Lady transfer station	<b>Release in Part.</b> Information withheld under section 7(2)(a) of the Act.
<b>8 February 2024</b> 8:33 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: [REDACTED] <b>Subject:</b> Crazy Lady transfer station	<b>Release in Full.</b>
10:51 AM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> Crazy Lady transfer station	<b>Release in Full.</b>
<b>13 February 2024</b> 12:47 pm	From: s7(2)(a) To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> RE: Crazy Lady transfer station	<b>Release in Part.</b> Information withheld under section 7(2)(a) of the Act.
<b>14 February 2024</b> 10:42 AM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> Re: Crazy Lady transfer station	<b>Release in Full.</b>
10:48 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: [REDACTED] <b>Subject:</b> Re: Crazy Lady transfer station	<b>Release in Full.</b>
10:49 AM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> Crazy Lady transfer station	<b>Release in Full</b>
<b>20 February 2024</b> 10:48 AM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> Crazy Lady transfer station	<b>Release in Full</b>

Date and time	Email subject	Decision on release
11:26 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: [REDACTED] <b>Subject:</b> Crazy Lady transfer station	Release in Full
11:45 AM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> <b>Subject:</b> Re: Crazy Lady transfer station	Release in Full
12:19 PM	From: [REDACTED] To: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> , [REDACTED] <b>Subject:</b> Crazy Lady transfer station	Release in Full
<b>20 February 2024</b> 11:38 AM	From: <a href="mailto:Johannes@cdc.govt.nz">Johannes@cdc.govt.nz</a> To: <a href="mailto:geoffh@cdc.govt.nz">geoffh@cdc.govt.nz</a> Cc: [REDACTED] <a href="mailto:info@cdc.govt.nz">info@cdc.govt.nz</a> , <a href="mailto:servicerequests@cdc.govt.nz">servicerequests@cdc.govt.nz</a> <b>Subject:</b> Service Request 24002131 - [REDACTED] [REDACTED]	<b>Release in Part.</b> Information withheld under section 7(2)(a) of the Act.
<b>21 February 2024</b> 10:01 am	From: [REDACTED] To: Geoff Hamilton, Mayor – Ron Mark <b>Subject:</b> Aggressive and bullying employees	Release in Full

Where the information has been withheld from the emails, the information has been withheld under the following section of the Act:

- Section 7(2)(a), to protect the privacy of natural persons.

Please note, the Council proactively publishes LGOIMA responses on our website. As such, we may publish this response on our website after five working days. Your name and contact details will be removed.

Thank you again for your email. You have the right to ask an Ombudsman to review this decision. You can do this by writing to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Geoff Hamilton  
**Chief Executive**  
**Carterton District Council**

RELEASED UNDER LGOIMA

28 Holloway Street, Carterton, Wairarapa | PO Box 9, Carterton, 5743 |  
[lgoima@cdc.govt.nz](mailto:lgoima@cdc.govt.nz) | 06 379 4030 | [www.cdc.govt.nz](http://www.cdc.govt.nz)

LGOIMA ID: 2024-11

Serah Pettigrew



RE

**From:** [REDACTED]

**Sent:** Tuesday, February 20, 2024 12:19 PM

**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>; [REDACTED]

**Subject:** Re: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Kia ora

I won't be bullied by your sad staff  
If mr ferriera is bullying me into having a meeting to get answers

I find you behaviour weak and uncalled for

Again weak and pathetic

Please grow up and do your job I pay you to do

We man with very little power bullying public to get a outcome

How pathetic and sad

Disgusted [REDACTED]  
Sent from my iPhone

On 20/02/2024, at 11:45 AM, [REDACTED] > wrote:

Can I please escalate my complaint seems you won't hibe me a outcome

I find your behaviour extremely unsettling

Why you need me to have a meeting to get a outcomes seems more like a set up than helping someone that helps pay your huge wage

What is wrong with email

Do you have a problem with emails mr Ferreira?

Please help me  
Or escalate my concerns to someone that has the ability to email

Disgusted  
[REDACTED]  
Sent from my iPhone

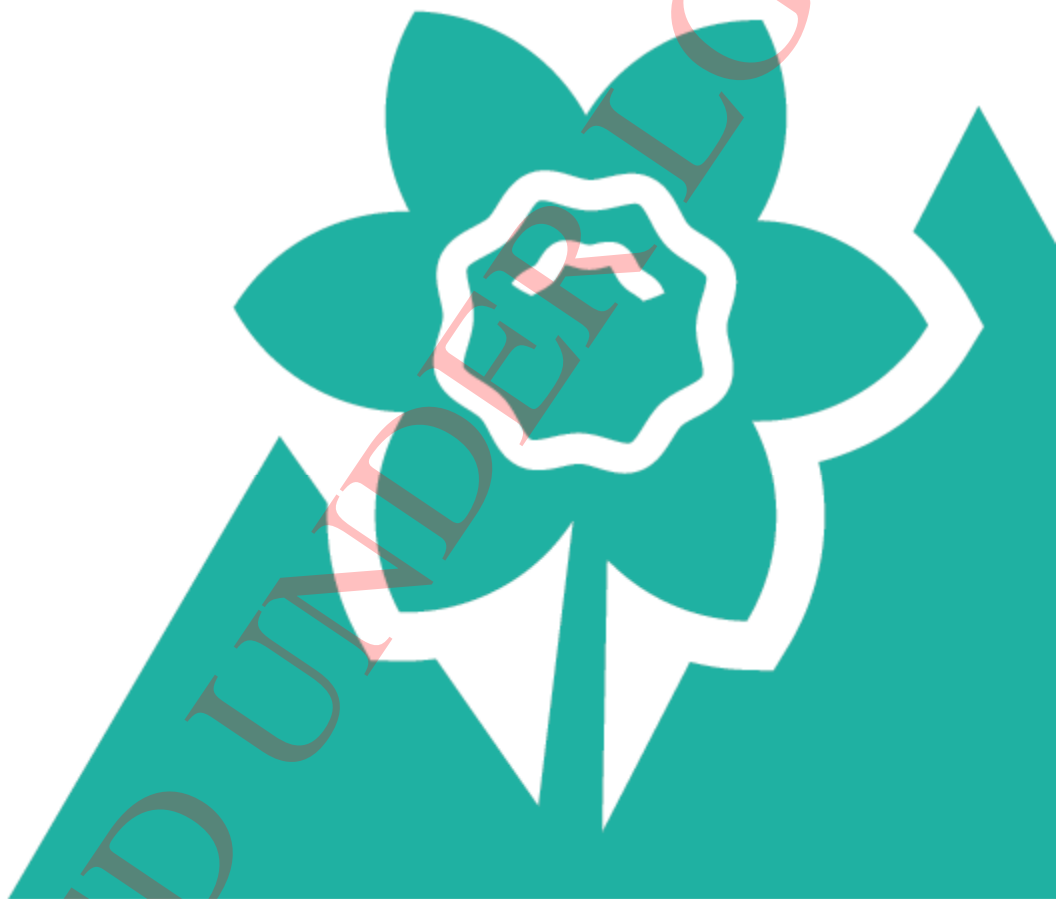
On 20/02/2024, at 11:26 AM, Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)> wrote:

Good morning [REDACTED]

Please note that we have completed my our investigation. Your service request are now considered as closed.

If you are interested to resolve the matter, you are welcome to set up an meeting with me in person.

Kind regards



**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | [REDACTED] Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

**WE  
ARE.  
CARTERTO**

**DISTRICT COUNCIL**



Te Kaunihera-ā-Rohe o Taratahi

**CARTERTON**

**DISTRICT COUNCIL**

---

**From:** [REDACTED]  
**Sent:** Tuesday, February 20, 2024 10:48 AM



**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>; Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>

**Subject:** Re: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Kia ora mr Ferreira

How long do you think you and your team are going to take to talk to 2 people involved

It seems incredible it has taken this long to do your investigation

Clearly she had no right at all to walk out and try hit my phone out of my hand and she should be fired

Case closed

██████████  
Sent from my iPhone

On 14/02/2024, at 10:49 AM, ██████████ wrote:

Not hard to reply in good time instead of ignoring my email

Sent from my iPhone

On 14/02/2024, at 10:48 AM, Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)> wrote:

Good morning ██████████

We are still investigating the matter.

Kind regards

<Outlook-ktpu43gf.png>

**Johannes Ferreira** | Infrastructure Services  
Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | ██████████ Email:  
[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

<Outlook-bwynnsab.png>

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**From:** [REDACTED] >  
**Sent:** Wednesday, February 14, 2024 10:42 AM  
**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** Re: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning

Well you reply or just ignore my email

Sent from my iPhone

On 8/02/2024, at 10:51 AM, [REDACTED]

wrote:

There is no need to have a meeting

You can ask me anything

I am happy to reply

I am not a dishonest person and you can ask the guy in the pay station what happened

You just have a crazy lady that feels she has the right to threaten the public

Ask me you questions

We don't need a meeting

[REDACTED]  
Sent from my iPhone

On 8/02/2024, at  
8:33 AM, Johannes  
Ferreira  
<[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)> wrote:

Good morning,

Me and my team  
are currently  
investigating  
your claim of  
disturbing  
behavior of  
Council  
Contracted Staff.  
I would like to  
have a meeting  
with you to  
discuss this  
incident in more  
detail. Could you  
please provide  
me with your  
contact details in  
order for me to  
arrange a  
meeting with  
you.

Kind regards

<Outlook-  
i5qeqxmz.png>

**Johannes  
Ferreira |  
Infrastructure  
Services  
Manager |  
CARTERTON  
DISTRICT  
COUNCIL**

Phone: 06 379  
4030 | [REDACTED]  
[REDACTED] | Email:

[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9,  
Carterton 5743  
|28 Holloway  
Street, Carterton  
5713 | Website:  
[www.cdc.govt.nz](http://www.cdc.govt.nz)

<Outlook-  
2qnn2a13.png>

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**From:** Council Info  
Mailbox  
<[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
**Sent:** Monday,  
February 5, 2024  
9:48 AM  
**To:** Johannes  
Ferreira  
<[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** FW: Crazy  
lady at transfer  
station

Kind regards,  


 |  
Customer Services  
Officer |  
CARTERTON  
DISTRICT COUNCIL  
Phone: 06 379 4030  
| Email:  
@cdc.govt.n

[z](mailto:info@cdc.govt.nz)  
PO Box 9 Carterton  
5743 | 28 Holloway

Street Carterton  
5713 | Website:  
<https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cd.govt.nz%2F&data=05%7C02%7Cjohannes%40cdc.govt.nz%7Ca79cec8a16114e65710e08dc25c2b257%7C9690545b7c0a4166a98161a5007c520c%7C0%7C0%7C638426765340018249%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEkaWwWwLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0UcEYy7NznoGMf%2BLHWIfEPR%2BNEvhEouTrgNWal4ubOA%3D&reserved=0>

Notice of  
Confidential  
Information  
The information  
contained in this e-  
mail message (and  
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material) is  
confidential and  
may be legally  
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intended only  
for the addressee  
named above.  
Review, disclosure,  
distribution,  
copying or any  
other use  
whatsoever by any  
other recipient is  
strictly prohibited.  
If you have  
received this  
message in error  
please notify the  
sender by return e-

mail or collect  
telephone call and  
destroy it and any  
accompanying  
material. Thank  
you.

-----Original  
Message-----

From: [REDACTED]  
[REDACTED]  
[REDACTED]

Sent: Sunday,  
February 4, 2024  
2:27 PM  
To: Council Info  
Mailbox  
<[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
Subject: Crazy lady  
at transfer station

Caution: This email  
originated from  
outside the council.  
Do not click links or  
open attachments  
unless you  
recognize the  
sender and know  
the content is safe.

When the lady at  
the tip on Sunday  
used the f word at  
me a learnt it was  
ok to use it back

But she got upset  
about it

The scary thing is  
she came down to  
the weight station  
to confront me

Yes all the way  
down to weight  
station trying to  
instigate a fight

Clearly she has a  
cont problem

I well niw put my

poly in the rubbish  
bin to take to tip  
uncovered lol

Crazy lady with bad  
mouth

Don't let her come  
down and confront  
people trying to  
start a car it seems  
extremely  
aggressive and  
intimidating I was  
not sure if it was a  
guy or woman

I see the council  
Has gone crazy at  
the tip in the last  
year and now hire  
crazy people

Disgusting  
behaviour

██████████

Sent from my  
iPhone

ASED UNDER LGOMIA

RE

**Serah Pettigrew**

---

**From:** [REDACTED] s 7(2)(a)  
**Sent:** Tuesday, 13 February 2024 12:47 pm  
**To:** Johannes Ferreira; [REDACTED]  
**Cc:** [REDACTED] s 7(2)(a)  
**Subject:** RE: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Johannes

[REDACTED]

Thanks

[REDACTED] s 7(2)(a)  
Area Manager

[REDACTED] s 7(2)(a)



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**From:** Johannes Ferreira [mailto:johannes@cdc.govt.nz]  
**Sent:** Thursday, 8 February 2024 8:36 AM  
**To:** [REDACTED] s 7(2)(a)  
**Cc:** [REDACTED] s 7(2)(a)  
**Subject:** Re: Crazy lady at transfer station

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

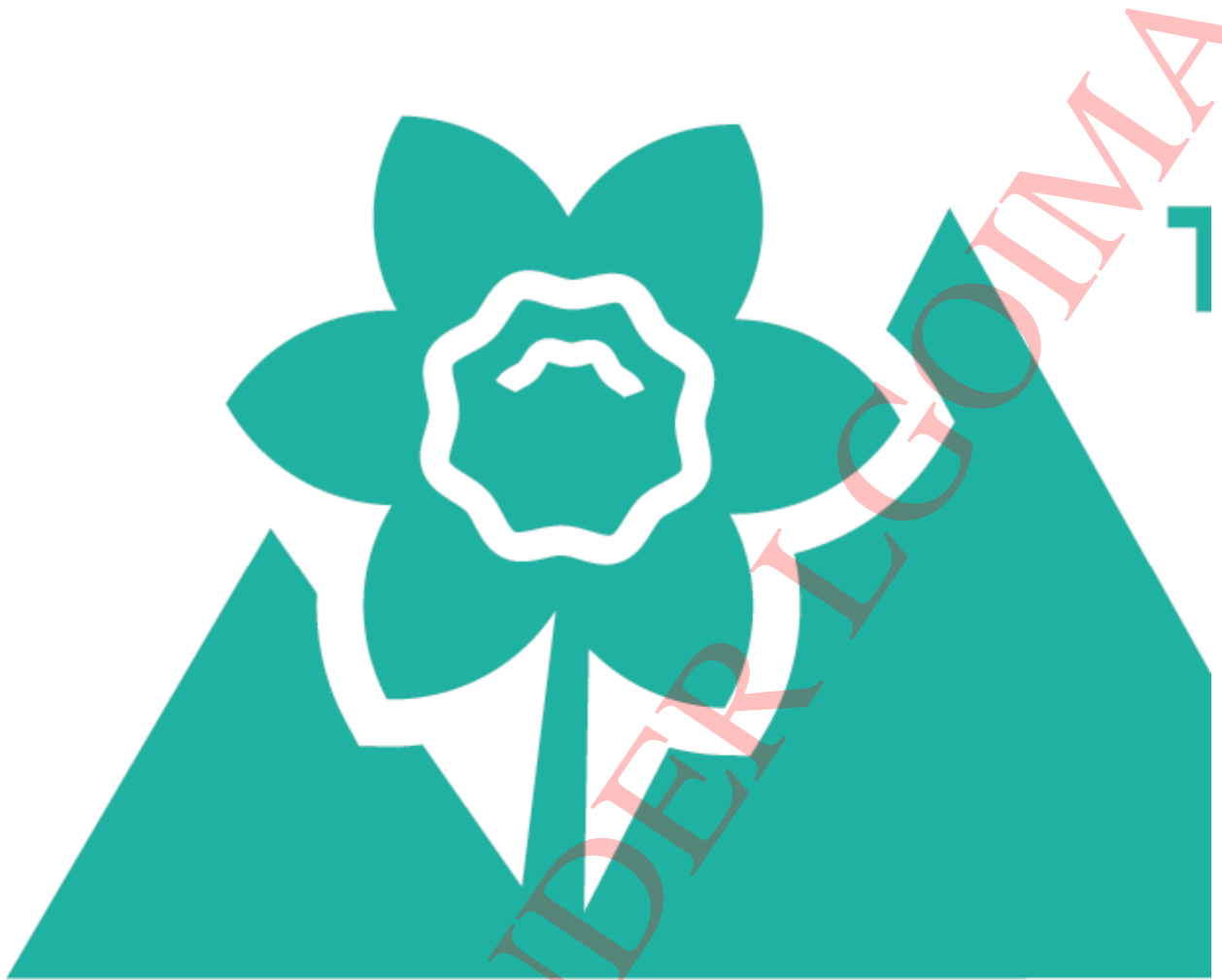
Good morning Team,

Can you please provide me with any information that you might have on this customer - time of incident, CCTV?, Rego ...anything.

Kind regards

RE





**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**  
Phone: 06 379 4030 | [REDACTED] Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)  
PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

ASED UNDER LOI MA

RE

**WE  
ARE.  
CARTERTON.**

**DISTRICT COUNCIL**



Te Kaunihera-ā-Rohe o Taratahi

**CARTERTON**

**DISTRICT COUNCIL**

---

From: [REDACTED] s 7(2)(a)

Sent: Wednesday, February 7, 2024 7:59 PM

To: Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>; [REDACTED]

Cc: [REDACTED] s 7(2)(a)

Subject: RE: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Johannes,

On Sunday a gentleman came in and at the Kiosk got very angry at our Kiosk operator about the cost of dumping refuse.

He paid but was complaining about CDC charges and council organisations.

He then went to the drop off point and threw a broken box over the tip face that had polystyrene loaded in it that fell out.

Also a plastic bag fell out of the box so our operator informed him that it needed to be sealed in a bag or sealed box. She then offered to help him put it in to the Bag.

The person got very angry and said he had no time for F----g council regulations and did not have all day to do this. Our operator said she would help.

He then started calling her a F----g TWAT several times and carried on ranting and raving about the council.

He threw the poly into his cab and started to leave all the time abusing our staff member and 2 other customers next to him said that guys a problem.

He then went on to the weighbridge to be weighed out and was still getting angry at our Kiosk operator.

His vehicle would not start ( flat battery ).

So when our yard lady seen our kiosk operator come out and start to push his vehicle she went down to help and he lost the plot.

Calling her names and to stay away from him.

She tried to give him my card to contact me but he did not want to know.

He started taking pictures off our lady and she asked him to stop as that invaded her privacy.

She put up her hands to block him out but he yelled out you are trying to hit me.

He told her to F off you Twat.

She had had enough by then and told me she told him then to f---off.

She then went back to the yard and called me so I knew about this on Sunday but was waiting for the OFI form today so I could pass on to CDC.

He started at the Kiosk and performed all the way back to the Kiosk regarding CDC requirements and restrictions.

I note this person has a problem with CDC as per his comments at the bottom of his complaint.

He says crazy lady and then says not sure if it was guy or woman so that tells me maybe he has a mental issue.

I have talked to our operator regarding telling him to F---off.

Getting abused by this person was too much for her, she was very upset about it.

Hope this helps

Thanks

s 7(2)(a)

Area Manager

s 7(2)(a)



**From:** Johannes Ferreira [<mailto:johannes@cdc.govt.nz>]

**Sent:** Wednesday, 7 February 2024 8:09 AM

**To:** [REDACTED] s 7(2)(a)

**Subject:** Fw: Crazy lady at transfer station

**[EXTERNAL EMAIL]** DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Good morning Lance,

Could you please look into this and get back to me?

[REDACTED] Can you please raise a service request.

Kind regards





# WE ARE. CARTERTON.

**DISTRICT COUNCIL**



Te Kaunihera-ā-Rohe o Taratahi

**CARTERTON**  
**DISTRICT COUNCIL**

---

**From:** Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
**Sent:** Monday, February 5, 2024 9:48 AM  
**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** FW: Crazy lady at transfer station

Kind regards,  
[REDACTED]

[REDACTED] | Customer Services Officer | CARTERTON DISTRICT COUNCIL

Phone: 06 379 4030 | Email: [REDACTED]@cdc.govt.nz

PO Box 9 Carterton 5743 | 28 Holloway Street Carterton 5713 | Website:

<https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cdc.govt.nz%2F&data=05%7C02%7Cjohannes%40cdc.govt.nz%7Ca79cec8a16114e65710e08dc25c2b257%7C9690545b7c0a4166a98161a5007c520c%7C0%7C0%7C638426765340018249%7CUnknown%7CTWFpbGZsb3d8eyJWljoicjoiV2luMzliLCJBTiI6lk1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0UcEYy7NznoGMf%2BLHWifEPR%2BNEvhEouTrgNWal4ubOA%3D&reserved=0>

#### Notice of Confidential Information

The information contained in this e-mail message (and any accompanying material) is confidential and may be legally privileged. It is intended only

for the addressee named above. Review, disclosure, distribution, copying or any other use whatsoever by any other recipient is strictly prohibited.

If you have received this message in error please notify the sender by return e-mail or collect telephone call and destroy it and any accompanying material. Thank you.

-----Original Message-----

From: [REDACTED]

Sent: Sunday, February 4, 2024 2:27 PM

To: Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>

Subject: Crazy lady at transfer station

Caution: This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

When the lady at the tip on Sunday used the f word at me a learnt it was ok to use it back

But she got upset about it

The scary thing is she came down to the weight station to confront me

Yes all the way down to weight station trying to instigate a fight

Clearly she has a cont problem

I well niw put my poly in the rubbish bin to take to tip uncovered lol

Crazy lady with bad mouth

Don't let her come down and confront people trying to start a car it seems extremely aggressive and intimidating I was not sure if it was a guy or woman

I see the council

Has gone hire crazy at the tip in the last year and now hire crazy people

Disgusting behaviour

Sent from my iPhone

RECEIVED UNDER LGOMMA

RE

**Serah Pettigrew**

---

**From:** Johannes Ferreira <johannes@cdc.govt.nz>

**Sent:** Tuesday, February 20, 2024 11:38 AM

**To:** Geoff Hamilton <geoffh@cdc.govt.nz>

**Cc:** [REDACTED] Council Info Mailbox <info@cdc.govt.nz>; Service Requests <servicerequests@cdc.govt.nz>

**Subject:** Service Request 24002131- [REDACTED]

Good morning Geoff,

Just an heads-up regarding this particular service request. This person harassed staff at the transfer station, however we do not have any good information on who they are. I have invited them to a meeting if they wish to resolve their concern twice. I will not be interacting with them further via email, as I do not believe that that will resolve anything. I also do not want to communicate via email that we believe they are at fault, as that would deter them from coming in. If they do come in and we can get true information, then we will take it further to possibly trespass the person.



I trust that you will find this in order.

Kind regards



**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 [REDACTED] Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

---

**From:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>

**Sent:** Tuesday, February 20, 2024 11:26 AM

**To:** [REDACTED] Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>; [REDACTED]

**Subject:** Re: Crazy lady at transfer station

Good morning [REDACTED]

Please note that we have completed my our investigation. Your service request are now considered as closed.

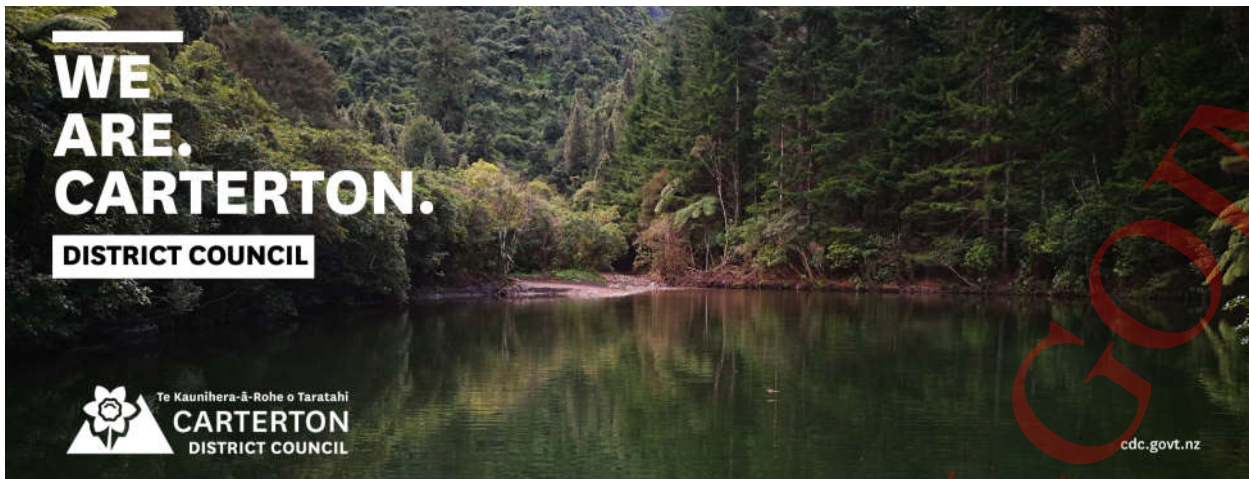
If you are interested to resolve the matter, you are welcome to set up an meeting with me in person.

Kind regards



**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | [REDACTED] Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)



---

**From:** [REDACTED]  
**Sent:** Tuesday, February 20, 2024 10:48 AM  
**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>; Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
**Subject:** Re: Crazy lady at transfer station

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Kia ora mr Ferreira

How long do you think you and your team are going to take to talk to 2 people involved

It seems incredible it has taken this long to do your investigation

Clearly she had no right at all to walk out and try hit my phone out of my hand and she should be fired

Case closed

[REDACTED]  
Sent from my iPhone

On 14/02/2024, at 10:49 AM, [REDACTED] wrote:

Not hard to reply in good time instead of ignoring my email

Sent from my iPhone

On 14/02/2024, at 10:48 AM, Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)> wrote:

Good morning [REDACTED]

We are still investigating the matter.

Kind regards

<Outlook-ktpu43gf.png>

**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 [REDACTED] | Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

<Outlook-bwynnsab.png>

---

**From:** [REDACTED]  
**Sent:** Wednesday, February 14, 2024 10:42 AM  
**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** Re: Crazy lady at transfer station

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Good morning

Well you reply or just ignore my email

Sent from my iPhone

On 8/02/2024, at 10:51 AM, [REDACTED] wrote:

There is no need to have a meeting  
You can ask me anything

I am happy to reply  
I am not a dishonest person and you can ask the guy in the pay station what happened

You just have a crazy lady that feels she has the right to threaten the public

Ask me you questions  
We don't need a meeting

[REDACTED]

Sent from my iPhone

On 8/02/2024, at 8:33 AM, Johannes Ferreira  
<[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)> wrote:

Good morning, [REDACTED]

Me and my team are currently investigating your claim of disturbing behavior of Council Contracted Staff. I would like to have a meeting with you to discuss this incident in more detail. Could you please provide me with your contact details in order for me to arrange a meeting with you.

Kind regards

<Outlook-i5qeexmz.png>

**Johannes Ferreira** | Infrastructure Services  
Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | [REDACTED] Email:  
[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway  
Street, Carterton 5713 | Website:  
[www.cdc.govt.nz](http://www.cdc.govt.nz)

<Outlook-2qnn2a13.png>

RE

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**From:** Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
**Sent:** Monday, February 5, 2024 9:48 AM  
**To:** Johannes Ferreira <[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** FW: Crazy lady at transfer station

Kind regards,  
[REDACTED]

[REDACTED] | Customer Services Officer |  
CARTERTON DISTRICT COUNCIL  
Phone: 06 379 4030 | Email: [REDACTED]@cdc.govt.nz  
PO Box 9 Carterton 5743 | 28 Holloway Street  
Carterton 5713 | Website:  
<https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cdc.govt.nz%2F&data=05%7C02%7Cjohannes%40cdc.govt.nz%7Ca79cec8a16114e65710e08dc25c2b257%7C9690545b7c0a4166a98161a5007c520c%7C0%7C0%7C638426765340018249%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=0UcEYy7NznoGMf%2BLHWifEPR%2BNEvhEouTrgNWai4ubOA%3D&reserved=0>

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The information contained in this e-mail message (and any accompanying material) is confidential and may be legally privileged. It is intended only for the addressee named above. Review, disclosure, distribution, copying or any other use whatsoever by any other recipient is strictly prohibited. If you have received this message in error please notify the sender by return e-mail or collect telephone call and destroy it and any accompanying material. Thank you.

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Sunday, February 4, 2024 2:27 PM  
**To:** Council Info Mailbox <[info@cdc.govt.nz](mailto:info@cdc.govt.nz)>  
**Subject:** Crazy lady at transfer station

Caution: This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

When the lady at the tip on Sunday used the f word

at me a learnt it was ok to use it back

But she got upset about it

The scary thing is she came down to the weight station to confront me

Yes all the way down to weight station trying to instigate a fight

Clearly she has a cont problem

I well niw put my poly in the rubbish bin to take to tip uncovered lol

Crazy lady with bad mouth

Don't let her come down and confront people trying to start a car it seems extremely aggressive and intimidating I was not sure if it was a guy or woman

I see the council

Has gone crazy at the tip in the last year and now hire crazy people

Disgusting behaviour

██████████

Sent from my iPhone

ASED UNDER LGOMMA

RE

**Serah Pettigrew**

---

**From:** [REDACTED]  
**Sent:** Wednesday, 21 February 2024 10:01 am  
**To:** Geoff Hamilton; Mayor - Ron Mark  
**Subject:** Aggressive and bullying employees

**Caution:** This email originated from outside the council. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Kia ora mayor and ceo of cdc

I am asking for the outcome of mr ferriera and his team's investigation  
He won't give me a answer unless I have a meeting with him

I have made it clear this well not be happening  
But I still won't a answer

I won't be threatened or bullied into having a meeting with a small minded man that wishes to bully a rate payer

What is me ferriera problem

Is not able to email or just has a hitted complex

I what for my complaint to be answered and wish to make another complaint about mr ferriera and the way he  
bullying people that help pay his large salary

He should be fired today

I suspect that why the lady or man at the tip are so nasty and aggressive

The person came all the way from were you dump the rubbish  
Out to the Main Street to aggressively approach me and mr ferriera is helping this behaviour and continuing the  
aggressive bullying behaviour

I find him weak as

Your honestly  
[REDACTED]

Sent from my iPhone

Begin forwarded message:

**From:** [REDACTED]  
**Date:** 20 February 2024 at 11:45:59 AM NZDT  
**To:** Johannes Ferreira <johannes@cdc.govt.nz>  
**Subject:** Re: Crazy lady at transfer station

Can I please escalate my complaint seems you won't hibe me a outcome

I find your behaviour extremely unsettling

Why you need me to have a meeting to get a outcomes seems more like a set up than helping someone that helps pay your huge wage

What is wrong with email

Do you have a problem with emails mr Ferreira?

Please help me

Or escalate my concerns to someone that has the ability to email

Disgusted

[REDACTED]

Sent from my iPhone

On 20/02/2024, at 11:26 AM, Johannes Ferreira <johannes@cdc.govt.nz> wrote:

Good morning [REDACTED]

Please note that we have completed my our investigation. Your service request are now considered as closed.

If you are interested to resolve the matter, you are welcome to set up an meeting with me in person.

Kind regards

<Outlook-yop0eeax.png>

**Johannes Ferreira** | Infrastructure Services Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | [REDACTED] Email: [johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)

PO Box 9, Carterton 5743 | 28 Holloway Street, Carterton 5713 | Website: [www.cdc.govt.nz](http://www.cdc.govt.nz)

<Outlook-dtwoslyt.png>



**From:** [REDACTED]  
**Sent:** Tuesday, February 20, 2024 10:48 AM  
**To:** Johannes Ferreira <johannes@cdc.govt.nz>; Council Info Mailbox <info@cdc.govt.nz>  
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Kia ora mr Ferreira

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Clearly she had no right at all to walk out and try hit my phone out of my hand and she should be fired

Case closed

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Sent from my iPhone

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Good morning [REDACTED]

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Manager | **CARTERTON DISTRICT COUNCIL**

Phone: 06 379 4030 | [REDACTED] Email:  
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<Outlook-bwynnsab.png>

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Sent from my iPhone

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I am not a dishonest person and  
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We don't need a meeting

[REDACTED]

Sent from my iPhone

On 8/02/2024, at  
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vt.nz> wrote:

Good morning,  
[REDACTED]

Me and my team  
are currently  
investigating  
your claim of  
disturbing  
behavior of  
Council  
Contracted Staff.  
I would like to  
have a meeting  
with you to  
discuss this  
incident in more  
detail. Could you  
please provide  
me with your  
contact details in  
order for me to  
arrange a  
meeting with  
you.

Kind regards

<Outlook-  
i5qeexmz.png>

**Johannes  
Ferreira |  
Infrastructure  
Services  
Manager |  
CARTERTON  
DISTRICT  
COUNCIL**

Phone: 06 379  
4030 | [REDACTED]  
[REDACTED] Email:  
[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)  
[ovt.nz](http://www.cdc.govt.nz)

PO Box 9,  
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<Outlook-  
2qnn2a13.png>

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**From:** Council Info  
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9:48 AM  
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Ferreira  
<[johannes@cdc.govt.nz](mailto:johannes@cdc.govt.nz)>  
**Subject:** FW: Crazy  
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station

Kind regards,  
[REDACTED]

[REDACTED] |  
Customer Services  
Officer |  
CARTERTON  
DISTRICT COUNCIL  
Phone: 06 379 4030  
| Email:

██████████@cdc.govt.nz

z  
PO Box 9 Carterton  
5743 | 28 Holloway  
Street Carterton  
5713 | Website:  
<https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cdc.govt.nz%2F&data=05%7C02%7Cjohannes%40cdc.govt.nz%7Ca79cec8a16114e65710e08dc25c2b257%7C9690545b7c0a4166a98161a5007c520c%7C0%7C0%7C638426765340018249%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=0UcEYy7NznoGMf%2BLHWIfEPR%2BNEvhEouTrgNWal4ubOA%3D&reserved=0>

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other use  
whatsoever by any  
other recipient is  
strictly prohibited.  
If you have

received this message in error please notify the sender by return e-mail or collect telephone call and destroy it and any accompanying material. Thank you.

-----Original Message-----

From: [REDACTED]  
[REDACTED]  
[REDACTED]

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cont problem


I well niw put my  
poly in the rubbish  
bin to take to tip  
uncovered lol

Crazy lady with bad  
mouth

Don't let her come  
down and confront  
people trying to  
start a car it seems  
extremely  
aggressive and  
intimidating I was  
not sure if it was a  
guy or woman

I see the council  
Has gone crazy at  
the tip in the last  
year and now hire  
crazy people

Disgusting  
behaviour

  
Sent from my  
iPhone