

10 December 2021



Dear 

LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT Request: 2021-112

Thank you for your email of 27 October 2021 to the Carterton District Council requesting the following information:

"...am looking into a piece on noise complaints.

At this stage, we are simply asking for a little insight into the numbers of complaints you get a year, how many get resolved and for information on any that stand out as being unusual or funny."

Your request has been considered under the Local Government Official Information and Meeting Act 1987 (the Act).

We have interpreted your request as the numbers of noise complaints since January 2021 to October 2021.

The total number of noise complaints received as of January to October 2021 is 88.

The table attached as **Appendix A**, shows the number of noises created under each noise type.

From the total number (88) of noise complaint records received from the months of January to October 2021, more than half of the noise type comes from the radio, stereo, and TV followed by noise from the parties, construction, and others.

General Comment and information from the noise officers.

- Mostly no noise on arrival at the site
- Many noise complaints get resolved
- Sometimes unable to locate the noise
- Few are not excessive noise

- Eight (8) out of 88 noise complaints were served with the END Notice.

Note: There is none from this record that stood out as being unusual or funny.

Please note, the Council now proactively publishes OIA responses on our website. As such, we may publish this response on our website after five working days. Your name and contact details will be removed.

Thank you again for your email. If you have further questions please feel free to contact our media team in the first instance at comms@cdc.govt.nz. If you are unsatisfied with my response, you have the right to ask an Ombudsman to review it. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



RELEASED UNDER LGOIMA

Appendix 1 – Number of noises created under each noise type

Noise Type	January	February	March	April	May	June	July	August	September	October	TOTAL
Alarm	-	-	-	-	-	-	1	-	-	-	
Construction	-	-	1	-	2	1	1	-	-	-	
Motor Vehicle Operation	-	-	-	-	1	-	-	-	1	-	
Parties	4	2	1	1	1	-	2	1	-	1	
Plants and equipment	-	3	1	1	2	-	-	-	-	-	
Radio, Stereo, and TV	5	2	4	3	5	4	4	1	-	12	
Others	4	5	5	3	3	-	-	-	-	-	
Total	13	12	12	8	14	5	8	2	1	13	88

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