

13 September 2021

[REDACTED]
[REDACTED]

Dear [REDACTED]

LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT REQUEST 2021-88

Thank you for your email of 25 August 2021 to the Carterton District Council. In this email you clarified your information request to the following:

“Ultimately I need to calculate units per month per property. The data I have received from other councils includes a meter number, property valuation ID, and quarterly billed units. Where there is more than 1 meter per property I am adding them together. We have excluded situations where 1 meter supplies multiple properties. The data for Tauranga and Auckland are from 2010 to 2021 Q1 - has Carterton had meters that long?...”

Your request has been considered under the Local Government Official Information and Meeting Act 1987 (the Act).

In response to your request, please refer to the last four reading of all the properties attached as **Appendix 1**. This data is provided with the following caveats:

- The information is extracted from the billing database with respect to the meter readings. This stores the last 4 reading in easier access format (readings are in columns C, E, G, and I of **Appendix 1**).
- The most recent reading is in column units used labelled number1 was calculated on the 18th of June 2021, the date of the previous readings can be calculated with the previous days{x} figure (columns D, F and H).
- Prior to 2020, most of the meters in Carterton were read manually using a paper-based process and fed into a system which was only designed for the billing process (and only stored the last four readings, and time periods between them, in the database)
- From 2020, the meters (where possible) were changed to an electronic readable model and the reading collected from the meters are being stored in a longer-term storage meter reading database.

I am refusing your request for the data prior to 2020 (as the meters in Carterton were read manually using a paper-based process) under section 17(f) of the Act as the information cannot be made available without substantial collation or research.

Thank you again for your email. You have the right to ask an Ombudsman to review this decision. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Geoff Hamilton
Chief Executive
Carterton District Council

RELEASED UNDER LGOIMA